FFA National Insurance Programme Overview: Summary Brochure 2015



The National Insurance Programme for Football has been arranged by Football Federation Australia and Participating State and Territory Member Federations on behalf of all Insured persons.

INSURANCE BENEFITS

Personal Accident Loss of Income (Weekly Benefits) **Non-Medicare Medical Expenses** Who? Weekly benefits are payable whilst you are wholly and Non-Medicare Medical Expenses covers medical All appropriately registered continuously unable to work and/or attend school or expenses for which there is no reimbursement (wholly players, coaches, trainers, or partly) from Medicare studies. managers, administrators, voluntary workers, selectors, **Income Earners Benefits Covered** 85% of Non-Medicare Medical Benefits referees, ball boys, medical 85% of net income or \$250 per week (whichever is the officers, physiotherapists and lesser) for 52 weeks. Maximum Payable \$2,500 ambulance officers; and all A 14 day excess applies \$50 excess directors, officers, employees, executive officers, office **Non-Income Earners** The Health Insurance Act (Cth) 1973 does not permit the bearers and committees of Authorised domestic help up to \$250 per week for 52 insurer to contribute to expenses which are wholly or the insured partly claimable through Medicare A 7 day excess applies What? Examples of expenses covered: Basic cover for participants Private Hospital Accommodation **Full Time Students** who suffer injuries arising out Authorised home tutor costs up to \$250 per week for 52 Physiotherapy of participation in Football Ambulance A 7 day excess applies Examples of expenses not covered: Doctors and Surgeons Fees Participating in official X-Rays Football Matches **Capital Benefits** Other Benefits Capital Benefits are a lump sum benefit that is provided There are other benefits payable under the FFA National As well as: Organised Training, Travelling in the event of Death and Permanent Disability. Insurance Programme for expenses which may be between home/work and incurred as a result of a Football injury. Benefits are payable based on a table of events available training or games, Staying away from home for a tour in the full policy wording. Some of these benefits include: Funeral Expenses and Administrative and social Some of the benefits payable include: Travel and Accommodation activities for your club Death Overseas Medical Expenses \$100,000 (U18 \$20,000) Paraplegia and Quadriplegia Full details of these benefits are contained in the policy wording. Please contact Gow- Gates for further \$100,000 Loss of sight of one eye information. \$50,000 Loss of use of one limb \$35.000

Please read the opposite side of this brochure for details on how to make a claim.

For any advice or additional insurance cover that you may require please contact Gow-Gates.

This summary is prepared by Gow-Gates Insurance Brokers Pty Ltd (ABN 12 000 837 785 | AFSL 245423) For further information visit: www.gowgatessport.com.au/football or contact Gow-Gates directly Phone: 1800 811 371 | Email: football@gowgates.com.au GPO Box 4731 Sydney NSW 2001 | Level 8, 491 Kent Street Sydney NSW 2000

Duty of Care Statement

When you register to play with a Football Club, you are reminded that Football is a body contact sport. Potential, notwithstanding all safety guards, exists for a player to sustain injury. Players must therefore prepare themselves for the game by having a commitment to training and a high level of fitness.

As a measure of your club and your Member Federation's support to players and officials, the FFA has arranged insurance cover as set out in this document and for your benefit and risk protection.

In addition to these policies all players and officials are encouraged to take out private health insurance, life insurance and 'top up' cover over and above that is outlined above to ensure individual needs and circumstances are met.





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How do I make a claim?

- Advise your authorised club office bearer that you wish to make a claim.
- 2. Obtain from your authorised club office bearer or the Gow-Gates Football Insurance Website.
 - "Sporting Accident Claim Form" to be completed by you, and
 - "Medical Report" to be completed by your treating doctor.
- Send the completed claim form directly to the insurer, Sportscover Australia within 30 days from the date of injury;

Claims Department Sportscover Australia

Pty Ltd Locked Bag 6003

Wheelers Hill Victoria, 3150

- 4. Claims must be advised as above within 30 days of injury.
- When completing the claim form, ensure that you provide as much information as possible. This may include documents, records or even photographs for identification.
- You must attend any medical examinations or other assessment organised by Sportscover Australia Pty Ltd.
- 7. You must take all reasonable steps to recover from any injuries.
- If you require an update on the status of your claim, please refer to the following sources;
 - Gow-Gates Football Insurance
 Website www.gowgatessport.com.au/football
 - Sportscover's Claims Hotline 1300 134 956

Points to remember

- All players and officials must be registered with FFA and the participating State and Territory Member Federations for coverage by this insurance programme.
- Only injuries which occur during the policy period are covered.
- No cover is provided for:
 - Any pre-existing defect, infirmity or sickness the insured person suffered from at the time of the accident
 - Self-infliction
 - War and terrorism
 - Aerial activities
 - Being under the influence of Drugs or alcohol
 - Criminal acts
 - Psychiatric or psychological disorder
 - Contamination by radioactivity
 - Sickness, disease or disorder of any kind
 - Injuries which occur outside the policy period
 - Pregnancy or related complications.
- It is recommended that players and officials take out separate Private Health Insurance and/or Personal Income Protection, Life Insurance and Trauma cover.
- Top up insurance on an individual, team or club basis is available and recommended. Please contact Gow-Gates Insurance Brokers for details.

Who can I talk to about an issue or complaint?

First talk to Sportscover Australia, ask for underwriting or claims staff. If this does not resolve the matter or you are not satisfied with the way a complaint has been dealt with, you should write to:

Lloyd's Underwriters' General Representative in Australia Suite 2, Level 21

Angel Place, 123 Pitt Street Sydney, NSW, 2000 Telephone Number: (02) 9223 1433

Facsimile Number: (02) 9223 1466

If your dispute remains unresolved You may be referred to the Financial Ombudsman Service Limited under the terms of the General Insurance Code of Practice. Details are available from Lloyd's Underwriters' General Representative in Australia at the address above.

Additional Insurance Policies included under the FFA National Insurance programme for the benefit of your club

Public & Products Liability	Professional Liability	Management Liability
Coverage Provided: Public Liability \$20,000,000 any one occurrence Product Liability \$20,000,000 any one occurrence and in the aggregate	Coverage Provided: Professional Liability \$5,000,000 any one occurrence and \$10,000,000 in the aggregate	Coverage provided: Management Liability \$10,000,000 any one claim and in the aggregate (Other sections, extensions subject to the policy documents)
Excess \$1,000 each and every occurrence	Excess \$1,000 each and every claim	Excess \$2,500 each and every claim except for crime which is \$5,000 each and every claim
Insurer: Underwritten by certain underwritters at Lloyd's of London and ACE Insurance Ltd. by their Agent SLE Worldwide Pty Ltd.		Insurer: AIG Australia Limited

Please contact Gow-Gates for additional information on the coverage limits, excesses, terms, conditions and exclusions for these covers.

This brochure is a summary only of the main points of coverage. The information is of General nature only, no consideration has been made in regard to your own personal needs and/or circumstances. Please refer to the policy document held by your local club for the complete policy terms and conditions. For any advice or additional insurance cover that you may require please contact Gow-Gates.

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